



# Staff Communications survey during Covid-19 lockdown

Our lives have changed significantly over the last few weeks with so much for us all to adapt to.

With so much change, we wanted to check in with you to see how you're doing. If you could spare a few minutes to take part in our anonymous survey, that would be much appreciated.

It will only take a few minutes and we'll share the response with you in two weeks' time as well as any actions we've identified to help improve future communications.

Please take part and thank you in advance.

## Which area of the business do you work in?

3 (3.2%) Chief Executive Office	14 (14.7%) Operational Services
28 (29.5%) Digital and Service Transformation	4 (4.2%) Policy, Performance and Governance
7 (7.4%) Financial Services	2 (2.1%) Property and Regeneration
8 (8.4%) HR & Organisational Development	4 (4.2%) Planning
16 (16.8%) Housing and Community Services	2 (2.1%) Other
7 (7.4%) Legal and Democratic Services	

## If 'Other', please specify below

2 (100.0%)

**During lockdown, what are the biggest challenges you've experienced?** (Please tick all that apply)

30 (30.9%)	Social distancing	23 (23.7%)	Isolation issues	8 (8.2%)	Acceptance
34 (35.1%)	Remote working	15 (15.5%)	Lack of control	30 (30.9%)	Emotional and physical wellbeing
50 (51.5%)	Limited interactions with colleagues	35 (36.1%)	Anxiety	9 (9.3%)	Other
23 (23.7%)	Access to information needed	25 (25.8%)	Sadness		
		57 (58.8%)	Uncertainty		

If 'Other', please specify below...

8 (100.0%)

**What positives will you take away from your time working during the lockdown?** (Please tick all that apply)

68 (69.4%)	Our Covid-19 response to support vulnerable residents
64 (65.3%)	Teams working to continue to deliver projects and services
73 (74.5%)	Positive team morale despite the current situation
48 (49.0%)	Less commuting
70 (71.4%)	Environment impact, less pollution
43 (43.9%)	Work life balance
8 (8.2%)	Other

If 'Other', please explain below

8 (100.0%)

**What unexpected things have you experienced while working during the lockdown?**

61 (100.0%)

**How do you most regularly receive information, such as the daily Covid-19 or other important updates?** (Please tick all that apply)

- 97 (99.0%) Email
- 30 (30.6%) eHub
- 15 (15.3%) Word of mouth
- 2 (2.0%) Physical copies (eg a printed version of the Covid-19 update)
- 3 (3.1%) Other

If 'Other', please specify below...

3 (100.0%)

**Have you found the regular Covid-19 staff updates useful?**

- 96 (98.0%) Yes
- 2 (2.0%) No

If 'No', please explain below

2 (100.0%)

**What else would you like to see included in the staff updates?**

47 (100.0%)

**What other support from the Council do you feel you need at this time?**

57 (100.0%)

**If you could say one thing to your colleagues across the Council at the moment what will it be?**

78 (100.0%)

**To complete the survey please click the submit your answers button below. **